SBC (Uganda) Ltd

# **CSR REPORT FOR 2019**



Kabaale International Airport at Hoima, Uganda

# SBI INTERNATIONAL HOLDINGS AG Uganda Branch



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#### THE EXECUTIVE SUMMARY

Welcome to the Executive Summary of SBC's Corporate Social Responsibility (CSR) Quarterly Reports (Q1 to Q4), 2019.

Corporate Social Responsibility Activities are deeply embedded in our identity and in every aspect of our work. We strive to create positive impact not only on the communities where we have presence but in Uganda at large.

SBC's CSR Activities for Financial Year 2019, is majorly focussed on three pillars:

#### 1. Education, Culture and Sports.

We are dedicated to sharpen, improve the understanding and reasoning capacity of the school children. We contribute by creating good classroom environment for learning, equip educators and community workers to develop the knowledge and tools to teach and practice a sustainable way of life. We have rolled-out programs that encourage the spirit of voluntarism, leisure-time activities that encourages; their personal discovery and growth and service to the community.

#### 2. Health and Medical care.

We continue to support one another and work together with different Government arms to mitigate the risks to health by bridging the gap created due to limited resources in the Health Sector.

#### 3. Water, Sanitation and Environment

We are committed to quality of life of communities by enhancing the social and economic impact, the *quality of Water* and *Sanitation* while preserving and advancing *environmentally sustainable growth*.

As a Development Partner in Hoima, our CSR is aligned to the community needs in consultation with our stakeholders during the formal and informal dialogue throughout the year. We are also glad to be contributing towards achieving the *United Nations Sustainable Development Goals (SDGs) 2030*.

This document therefore presents our objectives, performance, impact and challenges from the CSR Activities in Financial Year 2019.

Dotan Hameiri,

Operations & CSR Manager SBC Uganda Ltd

#### INTRODUCTION

In 2017, **SBC** (Uganda) Ltd; **a Sister Company to SBI International Holdings Ag,** was awarded a project, The Development of Hoima International Airport, in Kabaale Buseruka Sub-County, in Hoima District. The development of the Second International Airport in Uganda, will facilitate the transportation and movement of logistics and personnel in the oil industry and it will stimulate the air transport industry, facilitating travels to support Agriculture, Tourism and Trade in the country.

Hoima International Airport is designed to support cargo and passenger aircraft with a runaway of 3,500m length, 45 meters width, parallel taxiway, parking aprons, Cat 1 airfield ground lighting, navigational aids, control tower, terminal and cargo buildings, road and parking facilities.

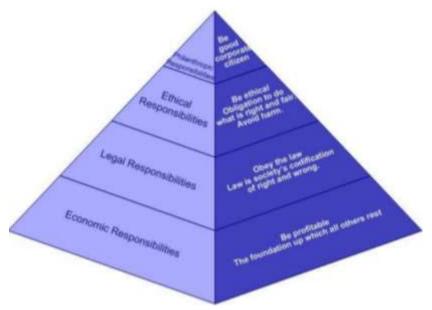
#### **Our CSR**

SBC's policy for its people is much the same as its approach to the projects it takes on, the communities it works in and the industry as whole.

We have a nose for talent, and its search falls in line with the business's overall corporate social responsibility policy, with SBC looking at the very communities we work in, to find local, indigenous talent to drive forward the company's future.

"Our policy is to look for talent within the local workforce to help improve the community and ensure we're getting the people we need.

A four-part conceptualisation of our CSR includes the idea that the corporation has not only economic and legal obligations, but also ethical and discretionary (philanthropic) responsibilities. This is needed for CSR to be fully accepted and it points out that it should be expressed in such matter that the whole range of business responsibilities is covered.



Company Policies and Code of Ethics govern the first three levels of our responsibilities as a Company. The economic responsibility represents the foundation of our existence. We need to be profitable to be able to pay our employees, suppliers and contractors. The next level represents our legal responsibilities, followed by our ethical responsibilities. SBC is a law abiding Company and we do so not to jeopardize our business operations.

Similarly, we act with very high code of business ethics and with zero tolerance to bribery and corruption. At the tip of the pyramid is our deep philanthropic responsibilities whose implementation process is governed by our CSR plan.

## East Africa's best Employer Brand Award 2019-2020:

This comes with SBI International Holdings AG (Uganda)'s recent recognition as having a leading edge when it comes to being East Africa's best Employer Brand to work with. This recognition has come in the form of an Award that SBI (Uganda) scooped at the recently concluded East Africa Best Employer Award 2019/2020 ceremony in June 17, 2019 in Dar-es-Salaam, Tanzania.





SBI International Holdings AG (Uganda)'s Certificate & Award of East Africa Best Employer Brand Award 2019

#### **ACKNOWLEDGEMENT**

SBC has comprehensively implemented the Environmental & Social (E&S) Management System to meet the stipulated requirements through; stakeholder engagement activities, compliance to legal requirements with the Government, and the environmental social & health plans as indicated in appreciation letter below.



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gov.uk/uk-export-finance

25 July 2019

SBC (Uganda) Limited C/O Wallage Lane, Rowfant, Crawley, West Sussex RH104NF

Mr Carl Fergusson, Chief Executive Officer, Colas Ltd Mr Yaron Dunksy, Managing Director, SBI

Dear Sirs.

Kabaale Airport: Feedback on Environmental & Social (E&S) Management

We refer to the construction-phase site visit carried out by the UKEF E&S Team between 27 -31st May 2019

We would like to convey our appreciation for the good work that SBC (including Colas and SBI) are doing on the ground to implement a comprehensive environmental and social management system and meet our E&S requirements.

The different departments that contribute to effective E&S management (including environment, H&S, public relations, security and human resources) appear well integrated in to your overall project management team and are performing well.

Whilst on site, our E&S team observed good E&S practices and in particular were pleased with the positive feedback received from employees as well as from external stakeholders, including government representatives, the Kingdom of Bunyoro and local communities. Where areas of improvement were identified, the Project E&S team were responsive and open to new ideas to further improve and develop.

As with any project new E&S challenges and issues will arise as the project progresses and we appreciate your continued efforts to anticipate and manage your E&S performance on the Project. Please pass on our appreciation to the wider team.

Your sincerely,

Gordon Welsh

Head of Business Group

CC:

UKEF: Mr Robin Ogleby

Standard Chartered Bank: Mr Yoshi Ichikawa

Department for International Trade, Uganda: Mr Eric Olanya

In our operations in 2019, <u>community and environment</u> needs were assessed in areas surrounding the project, which include **Kitegwa**, **Nyamasoga**, **Kigaaga B**, **Kabaale and Katooke**.

Several meetings on empowering the societies mainly schools, health and community environment around the project area, were conducted with the District Community Development Officers and Community Committees respectively and different needs were assessed.

## Below are major challenges identified during the meetings:

CHALLENGES/OBSTACLES	ACTION/SOLUTION				
All schools need <b>renovations</b> , furniture and computers.	SBC renovated and donated furniture according to the programme. Supply of computers is programmed for next year.				
Education and culture; Lack of social and creative skills.	This is aimed to enrich children's knowledge in regards to creative thinking and imaginations. Different trainings have been implemented. They include Chess Game, Life skill development by Maxwell team, and framework component by Duke international.				
All schools need boreholes, dustbins and toilet facilities.	SBC constructed <b>toilet facilities</b> , gave <b>dustbins</b> , and built <b>boreholes</b> in several communities. More programmes for construction of boreholes at Kabaale Community are underway towards <b>Water &amp; Sanitation</b> contribution.				
Lack of <b>Beds &amp; Beddings</b> in Maternity Wards at Kabaale and Buseruka Health Centres III's	SBC donated Beds and Beddings to the centres in 2019.				
Lack of <b>Access roads</b> Kabaale Zorobi, Kitegwa Nyakisinini	SBC <b>constructed access roads</b> in different phases in 2019.				
Lack of commercial <b>Trees</b> in the area	Fruits & Commercial seeds were donated in the course of the year.				
Lack of Sports equipment	SBC donated <b>balls</b> , <b>jersey</b> , <b>Shoes</b> & Stockings to Kigaaga, Nyamasoga & Kabaale Football and Netball Teams to easily identify them.				

#### CHAPTER 1 EDUCATION & CULTURE

**Nyamasonga, Kabaale and Kigaaga** Primary Schools are all Government aided schools located closest to the Hoima International Airport project area. They all have a high number of pupils leading yet have very limited resources to maintain their infrastructural needs and requirements.

## 1.1 Empowerment and Health Activities

To enrich children's knowledge in regards to <u>creative thinking and imaginations</u> that improves their understanding for a health mind.



Pupils of Buseruka Primary School during and after an Empowerment activity with Tr. Anat on 07/01/2019.



Pupils of Kigaaga Primary School during and after an Empowerment activity - 28/01/2019.



Pupils of Kabaale Primary School during and after an Empowerment activity with the training team



Pupils of Kyapaloni Primary School during and after an Empowerment activity with Teacher Anat.

#### 1.2 Chess as a Tool for Education

One of the essential goals of **education** is to teach students critical thinking skills. **Chess** is an excellent **tool** to reinforce critical thinking as **chess** favours the "if-then" thinker.

During a game, a player must formulate a plan of attack or defence. **Chess** trains the mind to play with possibilities.

Som Chess Academy is a renowned charitable organization with a mission to Restore Hope and Transform lives through Chess. Therefore, SBC contracted Som Chess Academy to mentor the pupils of Nyamasoga, Kigaaga and Buseruka Primary schools as a means to sharpen, improve the understanding and reasoning capacity of the children.

The programme runs as follows; Monday and Tuesday - Kabaale Public Primary school, Wednesday and Thursday - Nyamasoga primary School and Friday and Saturday - Kigaaga Primary School.





Pupils of Kabaale Primary School during a Chess Class



Pupils of Nyamasoga Primary School during a Chess Class

SBC facilitated Some Chess Academy to launch Chess in Hoima Schools. The ultimate goal was to boost the academic performance of the learners in the region. Nyamasoga, Kabaale and Kigaaga primary schools with populations of 120, 1543 and 1008 pupils respectively are the pioneer chess schools in Hoima region.

Each participant school received a copy of the SOM Chess Academy beginner's packet. Through SBC's support, each school received Chess Boards: 10 chess boards to Nyamasoga, 15 chess boards to Kigaaga and 15 chess boards to Kabaale.

The schools shall be sending participants in the 2019 Some Chess Academy annual Chess Championship (14<sup>th</sup> Edition) to be held in Kampala at Sports Outreach Resource Center.

We believe that this program gives an opportunity to the pupils to build their confidence, develop their life skills and the needed soft skills to enhance their life dreams.





Above & Below: Children during a Chess Lesson





From 19<sup>th</sup> to 21<sup>st</sup> August 2019, SOM chess academy instructors travelled to Hoima to continue with the chess training in Nyamasoga, Kigaaga and Kabaale public primary schools. Different chess topics were taught in the schools which included emphasis of recording, tactical play and many others.

During the third Quarter of the year, the students from all the three schools watched the "Queen of Katwe" movie which was translated in Runyoro - the local dialect. This movie boosted their interest in the game and realized they can do a lot of things through chess which includes representing their country and changing their family lives as witnessed when Phiona bought her mother a house.

Different chess topics were taught in the schools which included emphasis of recording, tactical play and many other.



The children are progressing well with their full participation.

#### 1.2.1 Cocudi Centre - chess kits for the children to practice and play

SBC partnered with CoCuDi Centre Israel, under their partnership with Makerere University to overcome barriers of misunderstanding, prejudice and distrust that cause societal injustices, by creating programs rooted in cultural identities and characteristics, primarily in under-industrialized countries.



A team of volunteers from Bezalel University came to Uganda to visit Som Chess Academy so they could develop chess kits made from earthly material such as Clay and soil. These kits are meant to provide the pupils with cheaper replicas of the chess kits for them to use at home so they can practise chess during their free time.



The power of design with local materials and skills, turned into an educational tool.

## Achievements in Q.3:

More chess knowledge has been imparted to the children throughout all the trips i.e. rook endgames, opening principles, tactics, pins among others.

The Queen of Katwe movie was shown to the children which motivated them to learn more about the game of chess.

The children are progressing well and they are willing to learn more about the game of chess.

#### Conclusion.

Som Chess Academy will organize a mini tournament in the respective schools during Q.3 from which the best 2 children in each school will participate in the annual inter-project chess tournament to be held in December 2019 in Kampala.



The power of design with local materials and skills, turned into an educational tool.

## 1.3 School Renovations

Classroom environment is one of the most important factors affecting student learning. SBC helped foster effective learning and transform the experience of our pupils by renovated the Classroom block.

## 1.3.1 Kigaaga Primary School

Kigaaga Primary School has a total enrolment of 727 pupils. Similarly, the School is dilapidated and needs renovation and furniture to create a good learning environment for the pupils.



Kigaaga Primary School before renovation.

Newly Constructed Toilet at Kigaaga Primary school



Kigaaga Primary School after renovations

## 1.3.2 Nyamasoga Primary School



Nyamasoga Primary School Latrine - Before



The newly constructed toilet facility at Nyamasoga Primary School

## 1.3.3 Kabaale Public Primary School

Kabaale Public Primary School has a total enrolment of 1240 pupils. Thus, suffers a shortage in facilities such as desks. SBC donated classroom desks, teachers' desks and chairs to create a good learning environment for the pupils.



The state of the classroom before the donation of the desks.



The bookshelves and desks that were donated to the school



Pupils comfortably seated on their new desks.



Donation of Teachers' tables and chairs to Kabaale Public Primary School

## 1.3.3.1 Computer Studies at Kabaale Public Primary School



The Computer room that was donated in March 2018



Teachers during a computer Class



Pupils during a computer lesson with Tr. John Apuuli.

SBC has hired an It Trainer for the period, July - December 2019 to teach computer studies to the Teachers and Pupils of Kabaale Public Primary School. The trainees are becoming more and more knowledgeable of IT since last year.

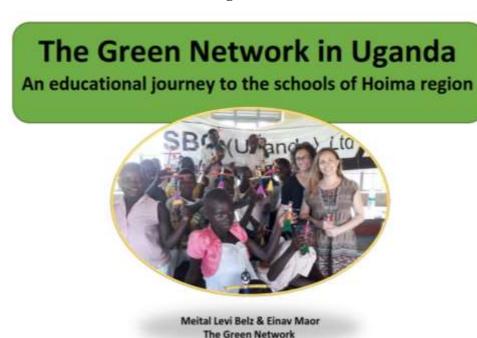


The ESAP Manager - SBC receiving a certificate of appreciation from the Head Teacher



The SBC Team pose with the RDC Hoima - Mr. Arari

#### 1.4 The Green Network in Uganda



The *Green Network* is an educational organization which strives for environmental and Education for Sustainability. It evolved out of a collaboration between the Heschel Center for Sustainability and the CRB - Karev Program in Israel.

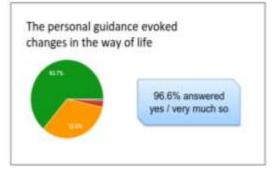
SBC (Uganda) Ltd partnered with the *Green Network* to provide inspiration, motivation and vision, helping educators and community workers develop the knowledge and tools to teach and practice a sustainable way of life to pupils and teachers of Kyapoloni, Nyahira and Nyamasoga Primary Schools in Hoima district.

Data taken from a Satisfaction Survey carried out last Year (June, 2018) by The Green Network among **146** participators in a pre-school teachers training course of 30 hours, plus personal guidance









The main goals

Establishing a significant, continuous process in order to improve the learning processes and achievements of students in the selected schools, and subsequently improving their quality of life. Program Objectives 1 Assimilating sustainable pedagogical methods for improving the students learning experience and achievements:

- · How to invent and create learning aids from available and natural materials.
- Using and inventing games in order to strengthen and deepen the learning process.
- · Integrating outdoor learning and use of available natural resources.

Program Objectives 2 Adapting the learning content to the needs of the students and the community, in order to develop a sense of self efficacy, to enable self-expression, empowerment and physical and mental liberation.

- Integrating the learning of needed skills and crafts such as sewing, weaving, carpentry.
- · Integrating art and sports classes in the school curriculum.

Two Green Network facilitators visited Hoima District to teach Education for Sustainability in **Kyapaloni**, **Nyahira and Nyamasoga Primary Schools**.







## The Activities

In the workshops they used twigs, yarn, stones and paint, all of which can be collected or bought locally, to create toys or a playful way of learning. These activities combine the use of artistic and fine motor skills, understanding instructions and following them, and developing a sense of ability.

As the children finish class, they hold a complete "product" that they made themselves. Both the creation process and the subsequent play generate a lot of joy.









In the training, we provide teacher-training and educational materials, spread methodologies and models for implementing <u>Environmental Education</u>. We act on the principle of "Sustainability without borders" that enables us to pass on the insights and pedagogical tools we developed, adapting them to different cultures and to the local reality, and helping local educators use available resources.

## Nyamasoga School.

- Assisting the teachers in teaching crafts and learning aids with available natural materials to the children in classes P4,P5, P6
- · Outdoor activity: Drawing with chalks with the Nursery, P1, P2 children.



















Pupils using the floors as a learning tool

## Nyahira School - Visited: April 2nd.

- Teachers workshop: The Perception of Scarcity vs. Prosperity.
- · Making crafts and learning aids with available natural materials.





The Principal creating a "happy doll"

Teachers enjoying the creative teaching aids

## Nyahira School.

Assisting the teachers in teaching crafts and learning aids with available natural materials to the children in classes P4, P5









Meital & Einav of The Green Network interact with Pupils of Nyahira Primary School.

## Kyapalony School.

Acquaintance, Orientation and Observation. Making crafts and learning aids with available natural materials.

Worked with classes P5, P6, P7







Practicing 3D spelling











Pupils pose with their creative art crafts

SBC: Outdoor play and sports activities at the schools









## **Our Future Vision**

- 1. Developing a long term work process.
- 2. Making a real and sincere educational change to empower the school staff and the pupils.
- 3. Initiating an innovative work model to support Uganda's Education system.

## 1.5 The Duke of Edinburgh's International Award

SBC Uganda Limited has once again pioneered to roll out to the Region; The Duke of Edinburgh's International Award. This Award was founded in 1956 in the United Kingdom by His Royal Highness Prince Philip, the Duke of Edinburgh. It is an exciting personal challenge to young people between the ages of 14 and 25.

It is a balanced, non-competitive programme with the sole purpose of encouraging voluntarism, leisure-time activities that encourages; personal discovery and growth, self-reliance, perseverance, responsibility and service to the community. All these are achieved through participating in any of the three levels that include Bronze. Silver and Gold. In order to attain any of these levels, young people must tackle the four sections over a specified minimum period of time.



Trained Teachers pose with The Prime Minister of Bunyoro Kitara Kingdom

Each teacher was assigned a specific number of students to guide through their transformation journey. Each of the participants was expected to choose one activity from each of the four mandatory categories which include;

- 1. Vocational skill development
- 2. Community service
- 3. Physical recreation or sports
- 4. Adventurous Journey

They are expected to commit at least one hour per week for each of the activity for at least 24 weeks.

Each hour of their participation will be recorded and the records used to assess their progress taking into account the level of their abilities at the start and end of their participation.

Working with close cooperation of the SBC community Liaison officer and the Sub county chief, we identified 3 schools to be engaged in the framework of the CSR programme being delivered by the Duke of Edinburgh's International Award and supported by SBC Uganda. Three schools were identified including;

- 1. Buseruka Secondary School
- 2. ZAAC secondary school
- 3. Buseruka Primary School

## **Mobilization of trainees**

We enabled 30 teachers to attend the training workshop at Buseruka Secondary School. They were equipped with the necessary skills to roll out the program in their respective schools.

## **Engagement with Bunyoro Kingdom Officials**

Hon. Prince Apollo Rwamparo officiated the Training workshop on behalf of the Omuhikirwa. He presided over the workshop closing ceremony presented certificates to the trainees.



Trainee Teachers during a session

## 1.6 The John Maxwell Youth/Teens leadership program - Soft Skills training

## **Background**

According to the research conducted and published in United States of America, Seventy Percent (70%) of young people have a low Personal Self-image no matter the geographical location".

"A positive self-mage" can be the greatest determining factor in success, because it does not begin with what we do or what we have, it begins with who we are and who we believe we are.

Many young people in schools are not given the chance to develop skills that create awareness to raise their Self-Image Scale, despite efforts made by the Ministry of education to include it in the school Curriculum. Teachers majorly concentrate on teaching children to prepare for their Primary Leaving Examination rather than create a wholesome being ready to face the realities of life.

Thus, the John Maxwell Team was identified by **SBC** and gave them the opportunity to coach young people – the leaders of today as part of her contribution to the development of human dignity, Social and Cultural values of the community in areas surrounding the Kabaale International Airport Hoima Project.

The John Maxwell team Youth/Teens leadership program introduced Soft Skills training at Nyamasoga, Kigaaga and Kabaale Public Primary Schools under three major contents;

- Personal Self-Image
- Learning from failures-Failing forward and
- Personal Character.



Pupils of Kigaaga Primary School interacting well during a session

#### 1.6.1 Personal Self-Image

The team introduced the first content "Personal Self-Image". It was conducted for two hours in each school with the main focus of illustrating the content by use of a mirror. Pupils were made to understand that what they see in the mirror represents who they are and what they believe about themselves.

To better understand this content, we introduced the concept of "Personal Self-Image Scale". It was illustrated by a scale of 1-10 and the meaning of a positive (high) and Negative (low) Self- Image Scale was explained.

A monkey story was shared, that contained three characters. Each pupil identified and allocated an image scale number to each character in the story.

Pupils were coached on know how to maintain a good Self-Image Scale now and in future, by introducing an exercise of identifying one's weaknesses and strengths.

The team demonstrated the meaning of weaknesses and strengths. Pupils were asked to jot down three (3) weaknesses and three (3) strengths on their pieces of papers. These were recorded for future use. The team emphasised that, it is important to concentrate more on an individual's strong points than weak points. For the weak points, pupils were encouraged to make an effort to improve on their weak lines.

During this session, Pupils were asked to examine themselves and allocate their Personal Self-Image Scale number on the scale of 1-10 on small pieces of papers. The team asked pupils to rate their coach on a scale of 1-10. The exercise was a good indicator to determine if the concept was understood. All pupils participated and enjoyed the sessions.

The audience could remember what was shared in the last session. The team verified the scale number noted in the previous session and it matched with the response from each pupil.



Pupils of Nyamasoga Primary School pose with their Books

The content of the training was concluded by emphasising that each individual is unique and resourceful. The team pointed out that a Positive Self-image does not mean being *bossy*, but rather being a *boss*. A boss respects others, helps others and possess positive thoughts about himself/herself and others. While a Bossy person adds no positive value to people in his **centre of influence.** Booklets were prepared for each pupil and are kept in the respective school libraries for future use.



Pupils of Kabaale Public Primary School pose with their Books

## 1.6.2 Learning from Failures - Failing Forward

Pupils where coached on how they can learn from failures/loss/setbacks. Emphasis was laid on the fact that, losing does not make anyone a looser. The coach laid emphasis on the importance of learning from each failure/loss. This practice helps young ones to reduce the frequency of failure and loss. Two stories where read to enable Pupils relate well to the concept.

Some pupils in all the schools, volunteered to share personal stories where they have been disappointed by their parents and how they reacted. Young ones in these schools understood the importance of patience and gratitude.

Generally, people fall in the forward direction, irrespective of the direction of the force/cause of failure/loss. The audience agreed that staying in a comfort zone after a loss/failure is not a



choice, they have to wake up, find out what caused the failure, learn a lesson and move on.

Pupils and Teachers of Kigaaga Primary school after a session

Each pupil performed to the rest of the group on the concept called "*Progress not Perfection*" Young ones were made to understand that no matter the situation in life, they have to keep moving. Standing in one position results in stagnation and discouragement. Generally, young people do not understand why they are in school. They were encouraged to keep coming to school to mitigate the rate of school dropout in the region.

Pupils were coached to come out of their comfort zone for a while and give a helping hand to someone in need. They understood that, nobody is an island. They need each other no matter the environment they will find themselves.

Pupils participated in the exercise and they look forward to learning more.



Pupils of Nyamasoga Primary School during an outdoor activity.

The team encouraged young people to understand that, Success has little to do with your win/loss track record, because successful people do have losses.

The team concluded the session by encouraging pupils to replace a common saying of "Sometimes You WIN, Sometimes You Lose" with the new saying that "Sometimes You WIN, sometimes you LEARN".

#### 1.6.3 Personal Character

The team made Pupils to understand the simple meaning of "Personal Character". "This is what one does when nobody is looking! It is who you truly are and what others can count on you for...".

To better explain this content, the term self-discipline was elaborated. An illustration through a story of a school boy who refused to adhere to his parents and teachers advice was shared. He ended up cheating in exams because he was not prepared. Young ones were reminded about the lesson in the second content called "learning from failures/disappointments /setbacks". Learning from failures educated the audience on how to take full responsibility of their reactions and learn lessons from each set back.



Pupils and Teachers of Kabaale Primary school after their certification

#### **CONCLUSION**

Young ones should be helped at the young age, to become aware of life challenges and encourage them to learn and practice soft skills that assist them in time of crisis.

The pupils in the three schools could recall the knowledge taught in the three contents (Self-image, learning from failures and Personal Character). Pupils were asked to share what they learnt in the sessions.

The Head Teachers recommended these coaching sessions be conducted for the whole school, which is proof that the content was beneficial. Soft skills awareness is a primary and major component of young ones and adults in the community.

## 1.7 Book Donations to Schools

SBC donated assorted scholastic books to different schools in Buseruka Sub-County.as shown in the table below:

						Status	Delieverd	Delieverd	Delieverd	Delieverd	Delieverd	579
					SU	12 - 16 Years (12)	0,4	20	0/	35	35	280
0.00	Total Books	1200	840	2040	Donations	6 - 12 Years (16)	75	75	75	37	37	299
BOOK DONATION TO SCHOOLS - CSR 2019	Average books per box	75	20		325	Age Bracket	4 - 15 Years	4 - 15 Years	4 - 15 Years	5 - 15 Years	6 - 15 Years	Total
BOOK DONATION 1	Nr. Of Boxes	16	12	28		Location	Hoima	Hoima	Hoima	Hoima	Hoima	
	Books Sorted by Ages	6 - 12 Years	12 - 16 Years	Total		Beneficiary Organisation	Kabaale Primary School	Kigaaga Primary School	Nyamasoga Primary School	Buseruka Primary School	Kyapaloni Primary School	150 (NEC)
16/05/2019				B		N/S	1 K	2 K	3	4 8	S K	

#### 1.8 Impact Assessment

Our Corporate Social Responsibility commitment is to all stakeholders and it involves conducting a transparent and ethical business in an economically, socially and environmentally sustainable manner. Stakeholders include employees, Government organisations, business partners, local communities, environment and society at large.

This assessment presents the observations, evaluates the impact of our CSR initiatives and recommendations based on the concluding remarks of the CSR projects conducted in FY 2019.

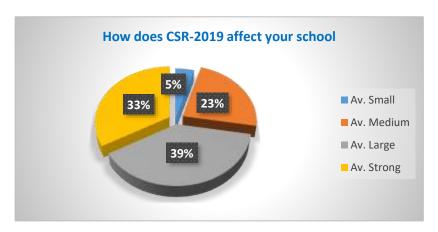
The impact assessment study was to take a view of the targeted beneficiaries in different communities.

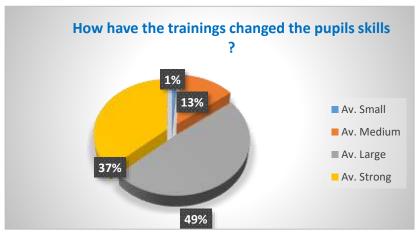
#### **Targets of the Self-Assessment for CSR evaluation:**

- 1. To find the **strong areas** and the **weak areas** of our CSR activities.
- 2. To conclude and improve the CSR program of 2020 onwards.

Below table is the summary of the survey category, the sample size and the respondent from Kabaale Public, Nyamasoga and Kigaaga Primary Schools.

	No. of	Respondent	No. of	Total No. of	No. of
	Centres		Respondents	Respondent	Questionnaire
Education		Pupil's leaders	3		
&Culture	3	Teachers	6	10	30
		Head Master	1		





## APPRECIATION LETTERS

BUSERUKA PRIMARY SCHOOL P.O. BOX HOIMA

12th April 2019

THE OPERATIONS MANAGER, SBC (UGANDA) LIMITED

Dear Sir,

#### RE: CHILD EMPOWERMENT AND ENRICHING PROGRAM

With great gratitude, I thank the management of SBC Uganda limited who have always sent a team of primary teachers from Israel for the educative programs at Buseruka Primary.

Our pupils benefit both academically through class room work and physically through games and sports.

Thank you

Busobozi Jimmy HEADTEACHER

> KYAPALONI PRIMARY SCHOOL P.O. BOX 2, BUSERUKA, HOIMA

12th APRIL, 2019

THE OPERATIONS MANAGER, SBC (UGANDA) LIMITED

Dear Sir,

#### RE: APPERCIATION FOR CHILD EMPOWERMENT AND ENRICHING PROGRAM

On behalf of teachers, pupils, parents and on my own behalf, I wish to extend our sincere appreciation for to SBC (Uganda) Limited for the two-day educative program at our school.

The exercise was so meaningful and benefitted the pupils who took part in it. The same program should be extended to other classes.

Thank you very much.

I remain yours sincerely

HOIMA.

KYAPALONI PRIMARY SCHOOL

Astroio

DISTRICT

BASIGARA PATRICK HEADTEACHER TEL: 0772-952557

# NYAMASOGA PRIMARY SCHOOL P.O BOX 2 HOIMA

25th February 2019

THE OPERTIONS MANAGER, SBC (UGANDA) LTD

Dear Sir,

#### RE: LETTER OF APPRECIATION FOR CHILD EMPOWERMENT AND ENRICHING PROGRAM

We are glad to send our thanks to SBC (Uganda) Limited for sponsoring us with an important session, child empowerment and enriching program. Our school children befitted a lot in in academic and games and sports activities you brought to the school.

We thank the facilitators for the tireless work in training our pupil.

We can only say thank you so much

Vours in sen

NYAMASOGA PRI SCI

P.O.BOX 2 HOIMA

KYAHURWA BATE. 25-102/5

**HEADTEACHER** 

NYAHAIRA PRIMARY SCHOOL P.O. BOX HOIMA

7th .04. 2019

THE OPERATIONS MANAGER, SBC (UGANDA) LIMITED

Dear Sir,

#### RE: CHILD EMPOWERMENT AND ENRICHING PROGRAM

I take this opportunity to thank SBC (Uganda) introducing child empowerment and enriching program in our school. It was a great opportunity for the pupils at our school to benefit from the academic and sports program.

I pray that such programs continue in our school

Yours faithfully,

Gulyetonda Man

KIGAAGA PRIMARY SCHOOL, P.O.BOX 4,

HOIMA.

19.03.2014

THE OPERATIONS MANANGER,
SBC UGANDA LIMITED,
P.O.BOX......,

HOIMA.

## **RE: LETTER OF APPRECIATION**

The management, staff and community of Kigaaga primary school extend their heartfelt appreciation to the SBC Company and Management as a whole for the following Services offered to the school,

- (i) Renovation of the school structure.
- (ii) Digging and construction of a five stance pit latrine for the school.
- (iii) Provision of two plastic water tanks to the school

We really appreciate your love and support towards our school and community. We pray that this love grow more and become perennial.

Yours faithfully,

**BUSOBOZI ABDUL** 

0782465157

# KABAALE PUBLIC SCHOOL

P.O. BOX 6, HOIMA

# CERTIFICATE OF APPRECIATION

This certificate is awarded to SBC for donating furniture to

# KABAALE PUBLIC SCHOOL

During the year 2019 which included:

- 40 Class room Desks
- · 10 Office Chairs
- . 10 Office Tables
- 4 Cupboards

It is our continued prayer that the Spirit Of supporting this school remains even after SBC leaves Hoima. Be blessed.

Signed by:

Head Teacher KABAALE PUBLIC SCHOOL Chairperson SMC KABAALE PUBLIC SCHOOL

# **SBC IN THE NEWS:**

New Vision, Thursday 27 June, 2019 Pg.16

16 NEW VISION, Thursday, June 27, 2019

**REGIONAL NEWS** 

THE NUMBER OF PUPILS INCREASED FROM 60,000 IN 2016, TO 70,000 LAST YEAR

HOIMA

By Lawrence Mulondo

At Kabaale and Nyamasoga primary schools in Buseruka sub-county, Hoima district, five pupils share a desk meant for three.

The desks are only at the back of the class room as pupils that seat at the front huddle on the floor and struggle to look at the blackboard in the small class rooms.

"The situation is hard, but we have no choice because we love studying. So, we must bear with the conditions," one of the numils said.

of the pupils said.

The Hoima district education officer, Godfrey Sserwanja, said the number of pupils has increased and they have to share the few education facilities and materials in the schools.

Sserwanja attributed the increase in the number of pupils to the discovery of oil and the Hoima airport project.

He said as a result of the two projects, many people are coming into the district with their children.

their children.
"At the moment, the pupilto-desk ratio stands at five pupils per desk, yet the eduaction ministry standards recommend a ratio of three pumils per desk "he added

pupils per desk," he added. In 2012, before the influx, Hoima had about 60,000 pupils at primary level. However, by last year, they had increased to 70,000.

Sserwanja said, this year, they have 35,000 pupils occupying 97 Universal Primary Education schools and 200 private primary schools in Hoima district. "The district is now facing a

"The district is now facing a challenge of fee classrooms, scholastic materials and pitlatrines, among others, which stresses pupils thus affecting their academic performance," he added.

Sserwanja said the district education department has a budget of sh1b this

# Hoima district in critical need of scholastic materials



Kisembo (centre), SBC staff and the Buseruka sub-county netball team at Kabaale Public Primary School, Holma. In the foreground is the sports equipment and furniture donated by SBC. Photo by Lawrence Mulondo

financial year and sh845m will be invested in seed schools. However, he said, the remaining sh157m is not enough to cater for other educational needs in the district.

He also noted that parents in the district still have a negative attitude towards helping schools, as they claim government-aided schools are well funded.

The Kabaale Primary School headteacher, Dan Busobozi, said there has been an increase in the enrolment of pupils in his school.

He said, in 2012, there were 500 pupils, but that has gone up to 1,200 pupils today. He said this has forced some of the pupils to sit on the floor. "It is hard to improve one's

"It is hard to improve one's handwriting when the exercise books are on their thighs," Busobozi said.

### Help from developers

To help with the situation, SBC Uganda, a company that was contracted to construct the Hoima Airport, donated more than 50 desks, 10 office tables and 10 office chairs to the school.

The Hoima Resident

The Hoima Resident District Commissioner Samuel Kisembo lauded the organisation for the gesture and called on other partners to join them in ensuring quality learning for pupils.

He also urged residents to support the projects that are being implemented in the district, adding that it is they to benefit from them.

"There are many cases of vandalism in areas where the projects are being implemented. People are stealing chain links, fuel and other materials at the building sites of the projects, which has financial implications for the Government," he said.

Kisembo asked area leaders

Kisembo asked area leaders to create village registers, so as to know people in their areas, so that they can easily track criminals that may come into the district as a result of the projects.

The SBC Uganda environmental and social action manager, Anurag Kalvanguta, said: "As a company, we believe that development should be sustainable which means it should not leave the people in the community behind," he said.

The company also constructed two four-stance public pit-latrines for two communities, including Nyamasoga and Kabaale, in Buseruka sub-county.

They also donated sports equipment to the male and female teams of Buseruka sub-county.

### 14 NEW VISION, Monday, April 1, 2019

### REGIONAL NEWS

THE TOILETS HAD DEVELOPED CRACKS AND DOORS COULD NO LONGER LOCK



# **Pupils relieved after Hoima** school gets new toilets

by frupe Melarrange

"I would not take my life going to the dilaydated wilkes and rehearmen rature colled I had to go too a marby bush." Says Casheram Sahundo, a Primary Severi guild of Easenge Phinary School in Buseulus subsections, Hains district.

According to Redundo, the school united had descloped cracks, the doors could no larger lock and the occupants would be in full view of the passars by.

"Them was no privace for those that relieds outing the still tisless. It was better fulface to the bush where I know my perivacy was guaranteed," she said.

However, Redundo's flows and that of other pough were put in use by SEC-Uganda where you may be a subsection of the said.

SEC-Uganda was also conversated by the Covernment to commun.

SEC-Uganda was also conversated by the Covernment to commun.

The inflament formational Alieper In-House.

Parsence Abduga, a Pramary St.

HomePersece Abluga, a Penney Six pupil, says the did tolers created a bigger problem for girls as tay had nowhere to change their screening their screening to their screening to their screening to their screening on their screening on the screening to their screening to the scre

Good Deed Day

Donal Hament, SW, Ugunda's oppositions managar, said they used Good Deed Day is give hark to the comments. He added that the company size chemical laft, seeing and water units to enable the school harvest



Pupils of Kigassa Primery School playing with an old ball. SBC-Uganda donated sports equipment to the achies. Photos by Hope Motorange

hygiene practices. The computy apent about shi22m on the

sypene grantes. The company appent about 2012 on the projects.

The achool was in a sorry size. The school was in a sorry size which put the less of the first the put to the less of the sorry disasted example in the company disasted in the company pledges in communities. He company pledges in communities. He company pledges in the communities weedlings for planting trees to unique the communities weedlings for planting trees to unique themselves are the process of giving the community is estimated. He was a supposed to the sorry of the sorr

Digards for the renovation in the community. Beachers in the community. Beachers Rigaga Privary School, Abdul Boachers and the school which was measurated in 2000 in World World Wision and the community, has appellation of 74th purpose.

Hint truches are an in the Community Wision in the Community of the Commun



### BETWEEN THE LINES

The school, was which was constructed by the World Vision and the community, has a population of 736.

spremment payrell and two see

furthern more datasportant to enable effective scalaring and learning. Fired Kydhurva, the headleachest of Nyamasinga Primary School, said the austraction of the latents would improve satistation. The obsessing also constructed new pit latents for Nyamasinga Theorem's factor in foliata. The thinns distinct charge-room, Edem Romany Goods and Silvaniane of distribution seeds to the communities.

more of discriming seeds to dis-continuation. He communities against selling and communities. He canhoed and communing the seeds. The scools that will be given to us strough to for promise, will not hearing in insurant Police in great those who will sell of earthurn, he worsted, so the continuation of the provide administic unservable for their distillation and pask for their insurin.

"The Government has done a lest by constituy understand primary and secredary education. So we receive the and emission of the right motories to one and they have been also as and they have been appropriate to too and they have been appropriate to the search they have been appropriate to be a seal they are considered to the seal they are the seal of the seal



# Govt releases shib for youth

The Government, through the Ministry of Genden, Sabour and Social Development, has released shill be for the Youth Swellhood Fund YVLF proupermen in Oflike district. The meansy is meant to create jobs and With the youth out of powerfly. The sector district probation and wellare officer, firends Akulla, who is also the YLF focal person, said the receive was released in five financial years, which include 2006/2015, 2015/2016, 2016/2017, 2019/2016 and 2019. Handing over sharpson to 30 groups to agricultural extension workers, state minister for northern Usandia Grace Respucches was released to the youth against investing the money in unplanned projects. The groups who recovered five motorcycles and a car.

# Pallisa's vulnerable get cows

Politica distinct has received 480 period helies for rectaciong under the Office of the Primi Ministen. The distribution of the helifes to the 14 sub-countier, including a town council in Pullos hickee'od' stationer. The distribution of the helifest to the 14 sub-countier of Apopoing got 48, assets 40, Kamung 42, Pullpaul 40, Aquile 32. Others are Assist, 32, Natrokic 32, Chelekura, 32, Goognay, 32, Otea 32, Pullisa 24, Kibale 32, mod Cowellan 32, Or Richard Bodo Otto, the distribit production officer, said the beneficianes include widows, people with disabilities, the elderly and those living with HIWAIDS, among others, Jacob Richards Oppost, the MF for Pelisa County, commenced the Government for choosing Palisa to among the distributs to be supported under the Tesc offairs ministry despite resislance by some trainers.

# District boss decries fighting

The LCS-chairperson for RIBUNG.

The LCS-chairperson for RIBUNG, among district officials to growth affecting service delivery, He said he receives over 10 compliants a week from district staff who want others to be relieved of duty over bacters delegations. Whenever went my people to carry out awestigation, they discover that the ucclusations are false, the said. "Some people want their colleagues to be sected for their selfish interests." Oladysma said. The Resident Doubt of Commissioner for Ribuso, Juliet Nagiums, said some district officials spend in for of time spending rymous instead of official perfection officers. Juliet Nagiums, said some district officials spending the district production officer. Julius Principles of the species out of the species of the district for encoure regular maintenance of the vehicle and motorcycles. Ayers helied the Government, through the agricultural extension programme, for the septont.

## Emulate Tumwine – Butagira

Former Speaker of Parliament Francis flutagira has urged residents of Reampara in Mharara district to emirate ligonds People's Congress storogram John Turnerse's legacy. Butagin was sceaking recently steing the burlai of Turnerse in Mharara, se haited the discased for being committed in all that he old and campaigning for him (Butagira) during the Committueers' Assembly polls in 1954, Turnerse, a retired secondary school backet, was murifiered by uttimous assessment by polls in 1954.

## **CHAPTER 2 HEALTH & MEDICAL**

## 2.1 Israeli Doctors Delegation

SBC (Uganda) Ltd is proud to be contributing to the health of Ugandan people alongside developing the Infrastructural development of the country. We are aware of the numerous challenges facing humanity especially in Health Care and its impact on society.



Ministry of Health Officials pose with the Israeli Medical Doctors

SBC sponsored and hosted a delegation of 10 Israeli physicians, comprised of department heads and health care system officials. The delegation visited Hoima Regional Referral Hospital to get acquainted with the Ugandan medical system and the challenges it faces, with special emphasis on rural health and medicine development. They held **meetings with the Hospital's management and staff** to enable all participant the opportunity to embark on new collaborations to strengthen the Ugandan-Israeli bilateral cooperation.

The meeting that was held with the Ministry of Health Officials was presided over by Dr. Charles Olaro, the Director Clinical Services - Ministry of Health while Dr. Tom presided over the meeting held with the Hoima Regional Referral Hospital officials. Dr. Florence Asiimwe, the Minister of Social Services in the Bunyoro-Kitara Kingdom officiated as the Guest of Honour.



Dr. Florence Asiimwe-Minister of Social Services - Bunyoro Kingdom giving an address



The Team touring Hoima Regional Referral Hospital.



Israeli Medical Doctor's and some of the Staff from the Hoima Regional Referral Hospital

# 2.2 Beds & Beddings

Through our interactions with the Communities, **shortage of Beds & Beddings** at the Maternity Wards of the respective Health Centres was listed among the urgent requirements.

Therefore today, we donate Beds and Beddings to Buseruka & Kabaale Health III to increase the Bed Capacity at the Maternity Wards and relieve many pregnant women of sleeping on the floors before and after delivering babies. With this donation, the Health Centres will continue to give adequate care to the Women and babies in Wards.



Hon. Dr. Florence Asiimwe Minister of Social Affairs and Education Bunyoro-Kitara Kingdom and officials from Buseruka Health Centre III receiving the Beds & Beddings donated by SBC





Hon. Dr. Florence Asiimwe Minister of Social Affairs and Education Bunyoro-Kitara Kingdom and officials from Kabaale Health Centre III receiving the donations from SBC



Beds & Beddings donated to Kabaale Health Centre III - Maternity Ward

# 2.3 First Aid & Emergency Response Management Training

The First Aid Training is very vital and is a life-saving. This program was conducted to both teaching Staff, non- teaching staff and School prefects (pupil leaders).

The trainings were conducted at Nyamasoga Primary School, Kigaaga Primary School and Kyapaloni Primary School.



Teachers & of Kyapoloni Primary School Receiving their First Aid Kit



Teachers & Pupils of Kigaaga Primary School Receiving their First Aid Kit



Teachers & Pupils of Nyamasoga Primary School Receiving their First Aid Kit

# 2.4 Buseruka Health Centre III Ambulance

Rural areas have very little access to adequate healthcare, often having to travel vast distances in great discomfort or walking distance to receive the treatment.

It is important for rural communities to provide prompt, medically competent emergency response. We therefore donated the ambulance to help the rural poor reach major district hospitals or health centres where facilities such as surgery, labour wards, emergency departments and paediatrics care are available.

The ambulance will be serve all Communities in Buseruka & Kabaale Sub-Counties.



Hon. Pius (M.P Hoima) & Dr. Joseph Ruyonga (DHO - Hoima) and other officials III receiving the Ambulance



Buseruka Health Centre II Ambulance

# 2.5 Impact Assessment

The Impact Assessment survey at Kabaale and Buseruka Health Centre III's plays an important role in evaluating the alignment of goals, project planning and implementation ensuring maximum Social Return on Investment.

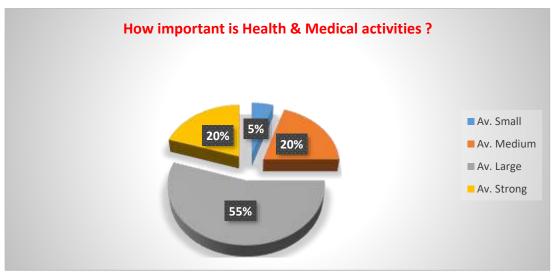
The broad objectives of the survey is to assess the impact of the CSR activities in the Kabaale and Buseruka health centres IIIs.

# **Targets of the Self-Assessment for CSR evaluation:**

- 1. To find the **strong areas** and the **weak areas** of our CSR activities.
- 2. To conclude and improve the CSR program of 2020 onwards.

Below table is the summary of the survey category, the sample size and the respondent from Kabaale and Buseruka Health Centre IIIs.

	No. of Centre	Respondent	No. of Respondents	Total No. of Respondent	No. of Questionnair e
		In Charge	1		
Heath	2	Doctors	2	5	10
Centre		Nurses	2		





# APPRECIATION LETTERS



# P.O.BOX, 2, HOIMA

6/2/2019

TO THE PROJECT COORDINATOR, SBC, UGANDA

Dear Sir,

# RE: ACKNOWLEDGEMENT AND APPRECIATION LETTER FOR THE SUPPLY OF HEALTH FACILITY UTILITIES

On behalf of the management of Kabaale Health Centre III and DHOs office, we appreciate SBC for the items supplied for the smooth running of the facility as well as improving the health of the community.

In light of the above, I acknowledge receipt of the following items from SBC on 5/2/19.

ITEM	QUANTITY SUPPLIED
Beds	8
Delivery bed	1
Mattresses	9
Bed sheets	15 pieces
Blankets	15 pieces
Square nets	5

Once again I thank SBC and I look forward to working with you to ensure good health service delivery to the community of Kabaale.

Yours faithfully,

WEALTH CEATRS IN BUSERULA BYE DATE 6/2 19

Aheebwa Rodah (INCHARGE 0777894651)

cc. DHO

cc. Health facility

cc. Sub county



# **BUSERUKA HEALTH CENTRE III**

P.O BOX 2 HOIMA

Date: 20th November, 2019

To the Project Coordinator SBC – Uganda

Dear Sir,

### ACKNOWLEDGMENT AND APPRECIATION LETTER FOR THE SUPPLY OF AN RE: AMBULANCE TO OUR HEALTH FACILITY.

On behalf of the management of Buseruka Health Centre III and DHO's office we appreciate SBC for the Ambulance offered to our facility for the smooth running of the facility as well as improving the health of the community.

In light of the above, I acknowledge receipt of the above mentioned commodity from SBC on 20th November, 2019.

Model	Chassis No.	Transmission	Engine	CC
2005	UCH38-0002454		-	3.400
	A STATE OF THE STA		OOOF HOUSE SEED IN	Transmission Engine

Once again I thank SBC and I look forward to working with you to ensure good health service delivery to the community of Buseruka Sub-county.

Yours faithfully

CENTREIN

C.C DHO, Hoima

C.C Health facility

C.C Sub-County

# ACKNOWLEDGEMENT RECEIPT OF THE AMBULANCE

 Telephones
 0772-868383

 Chief Administrative Officer
 0772-868383

 Chief Finance Officer
 0772-519184

 District Health Officer
 0772-611467

 District Planner
 0772-437940

 District Engineer
 0772-420042

 DPMO
 0772-640527



HOIMA DISTRICT LOCAL GOVERNMENT BUSERUKA HEALTH CENTRE III P. O. BOX 2 HOIMA UGANDA

In any correspondences on this matter please quote Ref no :

Date: 25th November, 2019

The Operations Manager SBI International Holdings AG (U) P.O Box 11713 Kampala – Uganda.

# RE: ACKNOWLEDGEMENT OF RECEIPT OF THE AMBULANCE SPECIFIED BELOW.

I hereby acknowledge receipt of the Ambulance with specification shown in the table below which was donated to our Health facility on 20th November, 2019 by SBC.

Make	Model	Chassis No.	Transmission	Engine	CC
Toyota Granvia	2005	UCH38- 0002454	Automatic	Petrol	3.400

Once again we are thankful to SBC as this donation will significantly improve our referral system at the facility.

Yours faithfully

AKUGIZIBWE ROSTICO

IN CHARGE BUSERUKA BEALTH CENTRE

# **SBC IN THE NEWS:**

Bukedde TV: https://youtu.be/iiOhsa1hBZM

New Vision, Monday 28 January, 2019 Pg.16

16 NEW VISION, Handay, January 26, 2019

# Emphasis will be on scaling up interventions to address the high burden of HIV/AIDS





In figures

ors Joseph Gevin Nyanzi, Richard ldrs, Eksy Pinter and Western Interacting during a meeting in Xamania

sention and management. hope this present will constour the years to come and I hope it be integrated into the surfaceal pranting for the provention of 16," the artifationally stat.

I revealed that a memorration of malestranding will be signed to ble more Ugandan declars take in reasoning dome by the latted test.

der and descriptions of the second

# Israel partners with Uganda to improve the healthcare



An agreement was signed between the Israel Medical Association and the Uganda Medical Association

sectionings and Upanda can been a lock was a to improve its healthcase. The Issuell were included pandaretess, embergorde respects, sowerstepping, grean-coding its Edit discuss and model workers. Chare said they will work with the team to wake up neural sungery because Upanda has drawn madified from read accidents. He said lensel has advanced trauma sents and if they are help Upanda has up response trains, advanced trauma runs and also have brould that coppore, Claim added that the braid time expects. Claim added that the braids interpreta-

relocat an emeterno pola

### WHAT MEDICS SAY



14 NEW VISION, Monday, February 11, 2019

### **REGIONAL NEWS**

# **Hoima mothers** fear giving birth in health centres





RESIDENTS SAY

# Atwine calls for enforcement of laws on hygiene



**TV West:** Minute 43:30 – 46:30.

https://www.facebook.com/tvwest.nehinda/videos/576926836451008/

New Vision, Monday 22, November 2019 Pg.22 - Buseruka HC III Ambulance



## **CHAPTER 3 WATER & SANITATION**

Proper community rubbish collection and disposal system is very important to maintaining a good standard of environmental health. SBC has sensitised and educated the community members about the great importance of proper community rubbish disposal to mitigate the risks to health. SBC constructed new toilet facilities, donated garbage bins and constructed boreholes for Nyamasoga, Kyakaboga and Kabaale, communities.

# **Community Dustbins & Boreholes:**



Dustbins Donated to Kigaaga & Nyamasoga Communities



Kyakaboga borehole



Kabaale Community borehole with a shade and seating facility

# **Toilet Facility:**



The newly constructed public toilet facility at Nyamasoga



Commissioning of the newly constructed public toilet facility at Kabaale

# APPRECIATION LETTERS

# NYAMASOGA LOCAL COUNCIL ONE BUSERUKA SUBCOUNTY HOIMA DISTRICT

19th June, 2019

The Operations Manager, SBC (Uganda) Limited Hoima International Airport

Dear Sir,

## RE: LETTER OF APPRECIATION

I hereby forward in special thanks from Nyamasoga community to the management of SBC/SBI Uganda Limited for their ever flowing hand of corporate social responsibility to the entire community of Kabaale parish

We really appreciate for the beautiful and magnificent toiler which the company has constructed for us. This is wonderful and it will improve the health and sanitation standards of our community.

The Local Council management is very ready to maintain the facility for our own good. We look forward to cooperate with the management of SBC company for the development of our entire community. We are also expecting more, especially the renovation of our primary school and our market which is still ugly, we need it improved

Thank you very much SBC. Long live SBC, long live NRM government. God bless you.

Yours in service

Kaliisa Justus

Local Council One Chairperson

Nyamasoga village

Tel: 0777893073

C/O KABAALE PARISH

KABAALE PARISH

BUSERVER SUB-LOUNTY

HOIMA DISTRICT

THE INT- 16- 2019

Naragerial stuff
of SEC Ugarda

The office of chairmon Les and the Community at large, we are certifying SBC as the Company that came to me as achairman of kabaake build / lonstivet apublic market latine, I showed than away.

Now we are appreciating SBC as the Company, the public market latine is now finished, we recommending SBC against in working hand in hand or opportunity in the Community

Hanks
Yours
Chairperson
Isingonia James

TUS 0777386106

## CHAPTER 4 SPORTS

We all live in a community and sports is one of the few better ways to strengthen community bonding. When we play in a team or watch a teams play, we are not concerned with the caste, creed or community of our team mates. Football and Netball is a unique opportunity to sharpen both our skills and our personality development.

"Sport is about creating a sense of community and common purpose" - the very reason why SBC Supported Kigaaga, Nyamasoga & Kabaale Football and Netball Sports Teams.



Kigaaga Netball Team Receive their Sports Donations from Hon. Bernadetta - Councillor



The jovial Netball Team from Nyamasoga Community



Sports Shoes that were donated to Kigaaga & Nyamasoga Football & Netball Teams



LC IV for Hoima poses with Kigaaga & Nyamasoga Football Teams in their Jerseys



RDC Hoima - Mr. Arari hands over the football Jerseys to Kabaale Football Team Coach



The Kabaale Football Team pose in their sports uniform



The Kabaale Netball Team pose in their sports uniform

# APPRECIATION LETTERS

NYAMASOGA LOCAL COUNCIL ONE KABAALE PARISH BUSERUKA SUB COUNTY HOIMA DISTRICT

14th MARCH, 2019

THE OPERATIONS MANAGER,
SBC/SBI UGANDA
HOIMA INTERNATIONAL AIRPORT PROJECT

Dear Sir,

RE: APPRECIATION FOR CORPORATE SOCIAL RESPONSIBILITY IN SANITATION, HEALTH PROMOTION, EDUCATION AND SPORTS ACTIVITIES

I hereby submit in my special thanks from the residents of Nyamasoga for giving back to the people of the entire community. We appreciate for the borehole constructed and now our residents are getting clean water which has improved our health. Furthermore, the company carries out routine counselling and testing on various infections like HIV/AIDS, Malaria and Hepatitis B Virus.

The company has further donated dustbins which will make our trading centre look clean and smart when we make use of it to manage our waste such as bottles, polythene and food wastes. We also appreciate for the sports equipment for our football team and the provision of toilet facilities and ongoing renovation at Nyamasoga Primary School.

We whole heartedly appreciate for that. Long live SBC, Long live Uganda. God bless you.

Yours in service,

KALIISA JUSTUS CHAIRPERSON LC1 NYAMASOGA VILLAGE BATE 14405 2019

KIGAAGA PRIMARY SCHOOL,

P.O.BOX 4,

HOIMA.

19.03.2014

THE OPERATIONS MANANGER,

SBC UGANDA LIMITED,

P.O.BOX.....,

HOIMA.

### RE: LETTER OF APPRECIATION

The management, staff and community of Kigaaga primary school extend their heartfelt appreciation to the SBC Company and Management as a whole for the following Services offered to the school,

- Renovation of the school structure.
- (ii) Digging and construction of a five stance pit latrine for the school.
- (iii) Provision of two plastic water tanks to the school

We really appreciate your love and support towards our school and community. We pray that this love grow more and become perennial.

Yours faithfully,

7.

**BUSOBOZI ABDUL** 

0782465157

RABABLE PIC L. e. I

P. O BOX 6,

HOTMA

1916/2019. IN Common LCI

Valacle Te

P. O BOX 
HOTMA.

TREPOTRISSEN

TREPOTRISSEN

# RE: LETTER OF APPRECIATION:

The management of Kabaale football club with great pleasure do appreciate S.B.c Company for the love and support you have given to Kabaale football club. To have donated full Inzzy to Kabaale football club. Football club. This donation have taken place boday 1916/2019 at Kabaale public

Primary school.

We as the management of the above mentioned football club indeed to apper elate for the good spirit that you have shown in developing football and netball talents to the people of Kabaale. This has reflected to us that you really love sports. S. B. e company you are really our people because you did not let us down when we wrote to you requesting for football uniform ( Iazzy). We therefore request you to continue supporting us whenever we request you for any other support. Let the almights Good bless your work and we too with you success in your work of lonstryction of the hisport and



KITARA FOOTBALL CLUB Bunyoro sports Club House P.O BOX 394, HOIMA.

kitarafc@gmail.com

Tel: 0777388000, 0772853757, 0392969577

22nd November 2019

The Management of SBC Uganda Ltd

# APPRECIATION FOR A DONATION OF JERSEYS

Kitara Football Club hereby appreciates a donation of two sets of Jerseys which SBC Uganda donated to our team on 20th November 2019.

The donation will motivate our players to compete better in the FUFA Big League, Uganda's second most competitive league.

The donation has excited our fans and the people of Bunyoro. We appreciate the generosity and support. We continue to pray that you keep up supporting us and we also support your operations. Please find the attached requirements for the team for next year (2020). May God bless you abundantly. Thank you.

Yours faithfully,

BAMWENDA GODFREY

PRESIDENT

Chairman: Godfrey Bamwenda Members: Atugonza Joshua, Mugerwa Francis, Nyaika Gilbert, Tugume Bernard, Chris Mwebaza, David Muhumuza

2 2 NOV 2015

# CHAPTER 5 COMMUNITY & ENVIRONMENT

To enhance economic development and protect the environment through planting commercial fruits and trees, SBC (Uganda) Ltd donated commercial trees and fruits to some communities surrounding Hoima International Airport in accordance to their needs.

# 5.1 Fruits & Commercial trees Seedlings Distribution Table:

		QUANTITY APPROVED & DONATED BY SBC (UGANDA) LTD	1,000	842	1,842	290	350	910	2,850	150	3,000	400	350	750	200	009	1,100	005	005	1,000	009	009	95	95	2,150	7,400	9550		8,452	150	009	56	9,550	18.808
		QUANTITY REQUESTED RECOMMENDED BY HOIMA BY COMMUNITIES DISTRICT AGRICULTURAL OFFICER	2,506	2,506	GRAND TOTAL	910	910	GRAND TOTAL	4,750	4,750	GRAND TOTAL	750	750	GRAND TOTAL	4,981	4,981	GRAND TOTAL	4 299	4 299	GRAND TOTAL	009	GRAND TOTAL	26	GRAND TOTAL	9,550	7,400	GRAND TOTAL	ACTUAL SUPPLY	SEEDLINGS	BANANA TISSUE	BANANA SUCKERS	CASSAVA BAGS	PINEAPPLE SUCKERS	TOTAL
.1 - 2019	SEEDLINGS DISTRIBUTION LIST PER COMMUNITY	QUANTITY REQUESTED R BY COMMUNITIES	8,534	842		095	350		4,050	150		13,685			3,965	611		3 075	784	5	009		95		2,150	7,400				8	B	0	8	
<b>CSR HOIMA Q.1 - 2019</b>	ISTRIBUTION LIST	COMMUNITY	KIGAAGA A	KIGAAGA B		KIGAAGA A	KIGAAGA B		KIGAAGA A	KIGAAGA B		KIGAAGA A	KIGAAGA B		KIGAAGA A	KIGAAGA B		KIGAAGA A			KABAAIF		NYAMASOGA		NYAMASOGA	KABAALE								
	SEEDLINGS D	SUPPLIER	KIGAAGA OIL REFINERY WOMEN'S	DEVELOPMENT ASSOCIATION		KIGAAGA OIL REFINERY WOMEN'S	DEVT ASSOCIATION		T VENOUS ANION ACTION	CCDA - HOIIVIA (BAGOINZA)		2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	ANE IE - NLA		V N N N N N N N N N N N N N N N N N N N	NAKO NAWANDA - NDA			NARO KAWANDA - KLA		NARO KAWANDA -KI A		NARO BULINDI HOIMA			KYANGWALI HOIMA - MICHEREZA								
		TYPE OF SEEDLINGS		INIOSIZI			MUSISA		33300	COPPEE		(day) of a south of the day	DAINAINA (TISSUE & SUCNEY)		(diddid)	ORAINGES (BODDED)			MANGOES (GRAFTED)		PASSION FRUITS		CASSAVA (BAGS)			PINEAPPLE (SUCKERS)								
		NO.	,	1		,	7				2				Ų	٥			7		6		10		7	11								

# **PICTORIALS**

Kigaaga A & B Communities receiving their seedlings





# Kabaale A & B Communities receiving their seedlings



Amos - PRO SBC hands over passion fruit seedlings to community members.

# Nyamasoga Community receiving their seedlings.



Community members receiving their Pineapple Suckers.

# 5.2 Impact Assessment

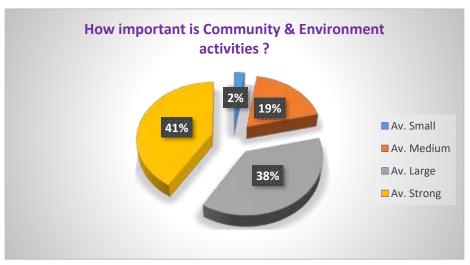
Since educational background of the targeted beneficiaries was not very high, it was therefore decided to use focused group interviews and unstructured questions in the local language i.e. Runyoro to elicit more views of these beneficiaries. Focused group interviews were conducted for the beneficiaries.

# **Targets of the Self-Assessment for CSR evaluation:**

- 1. To find the strong areas and the weak areas of our CSR activities
- 2. To conclude and improve the CSR program of 2020 onwards.

Below table is the summary of the survey category, the sample size and the respondent from Kabaale, Kigaaga and Nyamasoga Community members.

	No. of Centre	Respondent	No. of Respondent	Total No. of Respondent	No. of Questionnaire
		LC 1	1		
		LC 3	1		
	4	Community		5	20
		members	2		
Community		DCDO	1		





## CHAPTER 6 ORPHANAGES

## **6.1** Mustard Seeds Babies Home:

The Mustard Seed Babies Home (MSBH) was established in 1994 with Mustard Seed Project working together with the Rev. Canon John Rucyahana (now retired Bishop in the Anglican Church of the Province of Rwanda) to rescue abandoned and other vulnerable babies.

Today, the Home is under the direct management of Bunyoro-Kitara Diocese in partnership with the Mustard Seed Project (USA) and Help Hoima (UK).

The Home currently accommodates a total of 34 boys and 28 girls.



A new slide and merry-go-round installed by SBC at Mustard Seeds Babies Home





The Laundry room

The wornout Macintosh covers



Children in their wornout shoes



The beds without Blankets



<u>Donation items</u>: machintosh covers, blankets, towels, shoes, clothes and children's toys



The dilapidated bathrooms



The toilets and bathrooms after renovations



SBC team with Mr. Dotan Hameiri handing over blankets to the Children.



Bishop Kahuma and the Chairperson Board in front of the renovated bathroom.

### APPRECIATION LETTERS



# MUSTARD SEED BABIES HOME

## BUNYORO- KITARA DIOCESE (ANGLICAN) P.O. Box 325, Hoima, Uganda (E.A)

Mobile Phone: 256 773458255; Email:

mbabazimjames@gmail.com

20th August, 2019

The Operations Manager

SBC (Uganda) Limited

P. o. Box 11713, Kampala.

Dear Sir,

### RE: APPRECIATION FOR THE CHARITY GIVEN TO MUSTARD SEED BABIES' HOME

On behalf of all stakeholders/partners and staff of Mustard Seed Babies' Home, and on my own behalf, I have written this communication to express our heartfelt gratitude for the following items that SBC (Uganda) Ltd ceremoniously donated to Mustard Seed Babies Home on the 17th of July, 2019:-

34 Big blankets, 13 small Blankets, 36 hangers, Toy cars (that consisted of 12 taxis, 11 lorries, 12 small trucks, 12 big trucks); 5 male closed shoes, 9 pairs of female open shoes, 36 pairs of plastic sandals, 2 actual small guitars, 4 toy guitars, 6 snakes and ladders games, 5 brain chess, 6 pairs of sport tennis, 12 toy cameras, 11 toy water games, 6 toy building blocks, 12 children balls, 1 pack of family chef, 2 baby kitchen, 2 packs of small doctor, 30 big size towels, 5 medium size T-shirts, 8 big size dresses, 42 small and medium truck suits, 12 big size teddy bears, 5 small size teddy bears, 4 small size mackintoshes, 12 medium size mackintoshes, 7 large size mackintoshes, 1 merry-go-round(swing), 1 slide structure, on top of renovation works on toilet, bathroom and laundry rooms.

Following the good verification work, which was done by five recorded children and six recorded staff immediately after the end of the above charity event, the work that consisted of compiling the above given list of items, there was jubilation as the beneficiaries (Mustard Seed children) received the above donated items. Even those in boarding schools who received their rations days or weeks later, highly appreciated the donation. May the good Lord mightily uphold and richly bless SBC (Uganda) Ltd.

Yours faithfully

MUSTARD SEED BIES' HOME

Rev. James Mugisa Mbabazi

Warden - Mustard Seed Babies Homes E P.O. BOX 325, HOIMA

C.C. – The Mustard Seed Project C.C. – The Bishop – Bunyoro-Kitara Diocese

C.C. - The Diocesan Secretary - Bunyoro-Kitara Diocese

C.C. - The Diocesan Treasurer - Bunyoro-Kitara Diocese

C.C. - The District Community Development Officer - Hoima District

C.C. – The District Probation and Social Welfare Officer - Hoima District C.C. – The Chairperson Management Committee (Mustard Seed Babies' Home)

# **SBC in the News:**

New Vision, Monday 22 July, 2019 Pg.16

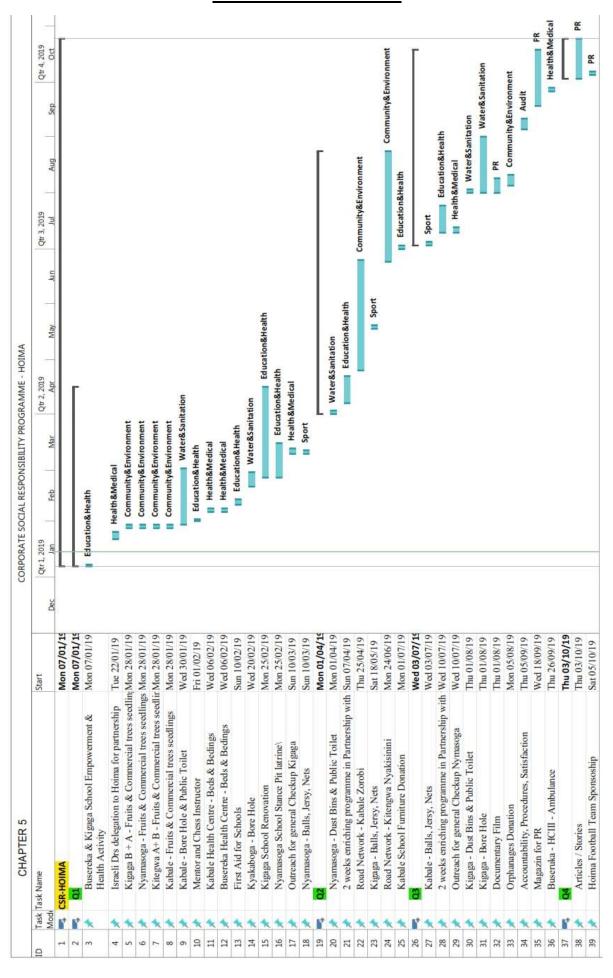


# CHAPTER 7 CONCLUSIONS AND THE WAY FORWARD

SBC is glad to contribute towards achieving the *United Nations Sustainable Development Goals (SDGs) 2030* especially as seen in the below areas:

GOAL NO:	MATERIAL TOPIC	ACTIVITY	CONCLUSIONS & BASELINE GOALS
1	No Poverty	Distribution of Fruits and Tree Seedlings, Cassava roots and Banana suckers to Communities so they can	Communities have the opportunity to better their wellbeing. This will continue during our CSR
2	Zero Hunger	grow and feed their people as they sell to earn extra income, save the environment by planting trees.	program 2020.
6	Clean Water and Sanitation	Construction of boreholes and toilet facilities for schools and the communities, Trainings in First Aid and supplying	Communities now have access to better maternal health, have access to clean and safe water. We continue to support and
3	Good Health and Well-being	beds & Beddings in Health Centre III. Pupils and teachers are glad that they have better hygiene and studying environment at their respective schools unlike before.	strengthen the participation of local communities in improving water and sanitation management.
4	Quality Education	We have introduced chess in schools. The beneficiaries attest that SBC has helped improve on pupils and teachers thinking and understanding capacity especially due to the Chess program at their schools.	Both pupils and teachers have greatly experienced the change in their world view and have acquired the knowledge and skills needed to promote sustainable development, and sustainable lifestyles
5	Gender Equality	We employ 13% women.  Uganda ILO is 7%.	We help to remove the inequality in income and contribute to the welfare of both men and women
10	Reduced Inequality	World average in construction is 9.5%.  Employment of local content is 37%.	around the region.
17	Partnerships to achieve the Goal	We have partnered with several specialists to deliver better and quality services and trainings to teachers and communities.	

# **APPENDIX 1: Gantt Chart**



# **APPENDIX 2: Requirements from Communities**

# SBC (UGANDA) LIMITED HOIMA INTERNATIONAL AIRPORT PROJECT

### COMMUNITY DEVELOPMENT NEEDS ASSESSMENT

Community development needs assessment identifies the priority development needs in the mainly project affected communities of Nyamasoga, Kabaale, Kitegwa A, Kitegwa B, Kigaaga A, Kigaaga B, Katooke and others. The development needs are identified through fora such as: community workshops, community consultation committee and focus group discussions. Other needs are identified through day today communication with local council leaders and through daily contact with the project affected communities.

Categories	1st Quarter
Categories	January - March
Education	Renovation, computers, staff quarters & furniture at Kigaaga P/S
Environment	Fruit & commercial tree seedlings - Kigaaga
Water & Sanitation	Borehole & Public toilet facilities- Kabaale
Games & Sports	Balls, Jersey and posts- Nyamasoga
Health	Provision of Beds & Beddings at maternity wing (Kabaale & Buseruka)
Road network	Grade Kabaale- Zorobi road (4Km)
Others	Printer and photocopying Machine, Plastic Water tank- Kabaale P/S

Catagoriag	2nd Quarter
Categories	April - June
Education	Renovation, computers & furniture at Nyamasoga PS
Education	Renovation, computers & furniture at ivyamasoga is
Environment	Fruit & commercial tree seedlings - Kabaale
Water & Sanitation	Dustbins & Public toilet facilities- Nyamasoga
Games & Sports	Balls, Jersey and posts- Kigaaga
Health	Assisting in Provision of Ambulance (To inquire with in charge Kabaale HCIII)
Road network	Grade Kitegwa- Nyakasinini-Zorobi road (4Km)
Others	Printer and photocopying Machine, Plastic Water tank- Kigaaga P/S

Categories	3rd Quarter
Categories	July - September
Education	Renovation, furniture at Kabaale P/S
Environment	Fruit & commercial tree seedlings -Nyamasoga
Water & Sanitation	Dustbins &Public toilet facilities - Kigaaga
Games & Sports	Balls, Jersey and posts- Kabaale
Health	Assisting in Provision of Ambulance (To inquire with in charge Buseruka HCIII)
Road network	Rugashare road (1Km) & Katooke- Kayera (7Kms)
Others	Printer and photocopying Machine - Nyamasoga P/S

Catagories	4th Quarter
Categories	October - December
Education	Footballs & netballs at Kigaaga, Kabaale & Nyamasoga P/S
Water & Sanitation	Borehole- Kigaaga
Health	(To inquire with Director, Hoima Regional referral Hospital) - Incubator for new-borns
Road network	Grade Zorobi- Kataaba road (4Kms)

<sup>\*</sup> The Data is compiled by all Needs assessments through all Community Requests submitted in CCC meetings conducted monthly in the Project Area.

# **APPENDIX 3: Fruits/Commercial Seedlings**

# **Community & Environment**

		FRUITS
COMMUNITY	ITEM	QTY
IGAAGA B LC 1	MANGO SEEDS	500
	AVOCADO	500
		<u>1,000</u>
	Г	COMMERCIAL TREES
COMMUNITY	ITEM	QTY
GAAGA B LC 1	MUSIZI	1,000
	ENCALYPTUS	4,000
		<u>5,000</u>
	Г	FRUITS
COMMUNITY	ITEM	QTY
GAAGA A LC 1	MANGO SEEDS	500
	ORANGES	500
		<u>1,000</u>
	Г	COMMERCIAL TREES
COMMUNITY	ITEM	QTY
GAAGA A LC 1	MUSIZI	500
	MUSISA	500
		<u>1,000</u>
		FRUITS
COMMUNITY	ITEM	QTY
AMASOGA LC1	MANGOES	300
	ORANGES	300
	AVOCADO	300 <u>900</u>
	Г	COMMERCIAL TREES
COMMUNITY	ITEM	QTY
AMASOGA LC1	ENCALYPTUS	2,000
	PINE	1,000
<u> </u>		3,000
		<u> </u>
	Γ	FRUITS
COMMUNITY	ITEM	
	ITEM MANGOES	FRUITS
		FRUITS QTY
COMMUNITY TEGWA A LC1	MANGOES	FRUITS  QTY  300
	MANGOES ORANGES	FRUITS  QTY  300  300
	MANGOES ORANGES JACK FRUIT	FRUITS  QTY  300  300  250

GUAVA

300 **1,600** 

		COMMERCIAL TREES	
COMMUNITY	ITEM	QTY	
KITEGWA A LC1	ENCALYPTUS TREES	3,000	
	MUSIZI	1,000	
	PINE	350	
	MVULE	30	

4,400

		FRUITS
COMMUNITY	ITEM	QTY
KITEGWA B LC 1	MANGOES	300
	ORANGES	300
	AVOCADO	300

900

		COMMERCIAL TREES	
COMMUNITY	ITEM	QTY	
KITEGWA B LC 1	PINE	500	
	ENCALYPTUS	4,000	
	MUSIZI	500	

5,000

		FRUITS
COMMUNITY	ITEM	QTY
KABAALE LC1	MANGOES	300
	ORANGES	250
	AVOCADO	250

800

		COMMERCIAL TREES	
COMMUNITY	ITEM	QTY	
KABAALE LC1	MUSIZI	500	
	COFFEE	500	
	BANANA SACKERS	500	

<u>1,500</u>

# **APPENDIX 4: Delegation of Israeli Doctors.**

NAME	Title	Remark
Prof. Elhanan Bar-On MD, MPH	Director The Israel Center for Disaster Medicine and Humanitarian Response Sheba Medical Center	Pediatric orthopedics / orthopedics
Dr. Itsik Levi M.D.	Head of HIV services Sheba Medical Center	HIV services/word/clinic
Dr. Galia Barkai, MD	Pediatric Infectious Diseases Specialist Head, Telemedicine Services Sheba Medical Center	Pediatrics
Dr.Zeev Feldman MD	Director, pediatric Neurosurgery, Sheba Medical Center. Chairman, state Employed Physicians Organization Vice president, Israel Medical Association (IMA)	pediatric Neurosurgery / Neurosurgery / surgery
Dr. Amir Szold MD.	Surgery Ichilov medical center Deputy head of the Israeli society of surgeons	surgery
Dr. Shamoel Gur MD	Head of Ambulatory Pediatric clinic Head of Well Child care Center- Kefar Saba Israel Senior lecture Pediatrics –Tel Aviv University	Pediatrics
Dr. Josef Tovbin MD	Head Labor and Delivery Department ASSUTA University Hospital Ashdod ISRAEL	Maternity + Gynecology
Dr. Moty Pansky MD	Chairman, Department of Obstetrics, Gynecology and Reproductive Medicine Assuta University Hospital Ashdod, Israel	Maternity + Gynecology
Dr. Yeudit Lapinsky MD	ENT surgeon Head of Risk management Dep. Mehuedet HMO	ENT